

Our unique service provides ongoing automated IT performance assurance to both executive management and IT professionals.

Our work is delivered through a combination of world-class technology and the expertise of Assure consultants. As an ongoing independent service designed to slot between the vendor and the client, we give assurance both at the macro and micro level that the IT estate or subset of the IT estate is secure and performing as expected or contracted.

### **Executive Management**

Assure provides timely information on the performance of the IT estate to senior executives or board members in a simple, easy-to-understand format.

Delivered online and through dashboards and graphs embedded in regular automated reports, and presented in a simple traffic light representation.

We also provide executives with peace of mind through the deployment of the latest automated segmentation security methodologies. This technology weeds out the insecure elements of your IT environment and automatically closes them off to intruders. In both cases, these technologies remain vigilant whilst your IT staff sleep.

### **IT Professional**

Assure provides regular statistics to IT management and technicians at the granular level and in real time. The granular statistics can be delivered at any level through to individual transaction level, allowing for proactive action to be taken to eliminate impending problems across the server, application and network elements of the IT estate.

The core of our service is to audit, baseline, secure and optimise an IT estate or system. Assure puts in place an automated service, ensuring all baseline and optimisation criteria is maintained on an ongoing basis.

To secure the environment to an even greater degree we employ micro-segmentation and DDoS protection technologies and advice.